convera
SMART MONEY MOVES

U.S. State Privacy Laws Supplementary Notice

Last updated: August 17, 2026

We care about the privacy of our U.S. users and are committed to collecting, using, storing, protecting, disclosing and sharing your Personal Information in accordance with applicable U.S. laws.

This supplemental notice only applies to residents of certain U.S. States whose information is processed pursuant to applicable U.S. State law privacy requirements, including the California Consumer Privacy Act, as amended by the California Privacy Rights Act (collectively, "CCPA"), the Oregon Consumer Privacy Rights Act ("OCPA"), the Minnesota Consumer Data Privacy Act ("MCDPA"), other applicable U.S. State Privacy laws (collectively, "U.S. State Privacy Laws"). This supplemental notice to the Convera Global Privacy Notice is applicable to those U.S. residents, including residents of California and, in conjunction with the Global Privacy Notice, is intended to address the requirements of the U.S State Privacy laws, including CCPA.

When you use our Services, we collect Personal Information about you as permitted by applicable laws and regulations. However, note that in the United States, payment transaction and other financial information Convera processes in connection with its Services may be regulated by existing federal or state financial privacy laws such as the Gramm-Leach-Bliley Act (GLBA) or the California Financial Information Privacy Act (CFIPA). U.S. State Privacy Laws generally recognize that, where such financial information is already protected by specific privacy law, these U.S. State Privacy Laws do not apply to this information. Depending on how you interact with us or our Services, we may provide supplemental privacy notices explaining our handling of your Personal Information subject to these other laws.

For more information about the Personal Information that may have been collected about you, please review our Global Privacy Notice to which this supplemental notice is appended.

If you are a U.S. Consumer under financial regulations (e.g. GLBA, CFIPA), please review our U.S. Consumer Privacy Notice.

The section "**Collection of Personal Information**" below describes the categories of Personal Information subject to U.S. State Privacy laws that we may have collected or disclosed for business purposes in the past 12 months, the sources of the Personal Information, the business or commercial purposes for which we use or disclose the information, and the categories of third parties to whom we disclose the information for business purposes.

We retain your Personal Information for as long as needed, or permitted, based on the reason we obtained it (consistent with applicable law) and as described in the Global Privacy Notice (section titled Data Retention) and this supplemental notice. When deciding how long to keep your Personal Information, we consider whether we have an ongoing relationship with you, are subject to any legal obligations (e.g., any laws that require us to keep records for a certain period of time before we can delete them), or whether we have taken any legal positions (e.g., issued any legal holds or otherwise need to preserve the information). Rather than delete your data, we may also deidentify it by removing identifying details. If we deidentify the data, we will not attempt to reidentify it.

U.S. State Privacy Laws provide their residents with specific privacy rights, including the right to correct inaccurate Personal Information, delete Personal Information, and access Personal Information and other information about our Personal Information processing practices, including in a portable format. Some U.S. State Privacy Laws may also give their residents the right to appeal our decisions with respect to your privacy rights requests. As described further in the section "U.S. States Privacy Rights" below, U.S. State Privacy Laws may also give their residents the right to opt-out of having their Personal Information sold, processed for targeted advertising purposes, or used for profiling in certain contexts, as well as certain rights

in relation to the processing of their sensitive Personal Information. Finally, U.S. State Privacy Laws may give their residents the right not to receive discriminatory treatment for the exercise of any of these privacy rights.

Collection of Personal Information

Convera may collect (and in the 12 months prior to the effective date of the Notice, Convera may have collected) the below Categories of Personal Information from the indicated Categories of Sources; this information may have been shared with the Categories of Third Parties described for the specified Business Purposes. Categories of Sources, Categories of Third Parties, Commercial Purposes and Business Purposes are further defined in the Global Privacy Notice and below.

Categories of Personal Information	Categories of Sources	Business and Commercial Purposes	Categories of Third-Party Recipients
Identifiers: contact information provided for example your name, postal address, email address and telephone number; date of birth provided; nationality provided, social profile and network information; IP address; device identifier; mobile ad identifier; cookies; beacons; and pixel tags	• You • Your Use of our Sites • Affiliates, Subsidiaries or Vendors • Third parties	• Performing the Services • Auditing • Security Purposes • Quality Purposes and Safety • Analytics • Web Traffic Analysis • Advertising • Analysis of Promotions	• Our affiliates and subsidiaries • Service providers • Our business partners • Professional services organizations • Data analytics providers • Operating systems and platforms • Advertising and social networks • Government entities.
Commercial information: including use of our Services, communications with us, payment and transaction information, bank account, routing number, amount and currency, other financial information	• You • Your Use of Our Sites • Affiliates, Subsidiaries or Vendors • Third parties	• Performing the Services • Auditing • Security Purposes • Internal R&D • Short-term use • Quality Purposes and Safety	• Our affiliates and subsidiaries • Service providers • Our business partners • Professional services organizations • Data analytics providers • Operating systems and platforms • Government entities
Internet and Other Electronic Network Activity Information: including the host from which you access the Internet, information about your device (such as device properties, settings, applications, storage and usage information), mobile application, browser and operating system software, the date and time you access our websites and the address of the site from which you linked to our website when you visit us.	• Your Use of Our Sites • Affiliates, Subsidiaries or Vendors • Social Media Networks or Publicly Available Sources • Advertising Networks	• Performing the Services • Authentication • Auditing • Security Purposes • Quality Purposes and Safety • Debugging • Short Term Use • Internal R&D • Analytics • Web Traffic Analysis • Advertising • Analysis of Promotions	• Our affiliates and subsidiaries • Service providers • Our business partners, • Professional services organizations • Data analytics providers • Operating systems and platforms • Advertising and social networks • Government entities
Geolocation Data: precise geo-location may be collected from your devices only if enabled	• Your Use of our Sites	• Auditing • Security Purposes • Short-term use	• Our affiliates and subsidiaries • Service providers

		• Internal R&D • Quality Purposes and Safety	• Data analytics providers • Operating systems and platforms • Advertising and social networks • Government entities
Audio, Electronic, Visual, or Similar Information: including call/video recordings if you interact with our customer service representatives.	• You	• Performing the Services • Auditing • Quality Purposes and Safety • Security Purposes • Internal R&D • Short-term use	• Our affiliates and subsidiaries • Service providers • Data analytics providers • Operating systems and platforms • Government entities
Professional or employment information: including business information, employer information, contact emails, taxpayer ID numbers	• You • Your Use of Our Sites • Affiliates, Subsidiaries or Vendors • Third parties	• Performing the Services • Auditing • Quality Purposes and Safety • Security Purposes • Internal R&D • Short-term use	• Our affiliates and subsidiaries • Service providers • Our business partners • Professional services organizations • Government entities
Inferences drawn from any of the information identified above	• You • Your Use of Our Sites • Affiliates, Subsidiaries or Vendors	• Performing the Services • Auditing • Quality Purposes and Safety • Security Purposes • Internal R&D • Short-term use	• Our affiliates and subsidiaries • Service providers • Professional services organizations • Government entities
Sensitive Personal Information: including social security, driver's license, state identification card, or passport number; account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account; biometric information processed to identify you, or precise geolocation.	• You • Your Use of Our Sites • Affiliates, Subsidiaries or Vendors	• Performing the Services • Auditing • Quality Purposes and Safety • Security Purposes • Internal R&D • Short-term use	• Our affiliates and subsidiaries • Service providers • Professional services organizations, • Government entities

Categories of Sources Explained: in the 12 months prior to the effective date of the Notice, Convera may have collected Personal Information about you from the following Categories of Sources:

- **You**: we may collect information directly from you, for example, through your account, transaction forms and your interactions with Convera partners or through providing customer support or consultation, including using email, postal mail, call centers or live chat;
- **Your Use of Our Sites**: we may collect information from you or your device through your use of our Sites, including online forms, registrations for loyalty and rewards programs or competitions, and other online Services or applications we offer (some of which may be managed by third parties on behalf of Convera) or through automated means such as communications protocols, email communications and cookies or similar technologies as described in the Global Privacy Notice section titled "Internet Technologies";

- **Affiliates, Subsidiaries or Vendors**: we may collect information about you from our affiliates, subsidiaries or vendors who provide services on our behalf;
- **Third parties**: we may collect information from other sources such as banks, financial institutions, commercial sources, or law enforcement bodies;
- **Social Media Networks or Publicly Available Sources**: we may collect information about you from social media or other public data sources; and
- **Advertising Networks**: we may collect information about you from advertising networks so we can serve you with advertisements we believe may be of interest to you.

Business Purposes Explained: in the 12 months prior to the effective date of the Notice, Convera may have shared your Personal Information for the following Business Purposes:

- **Auditing**: auditing and reviewing our transactions, services, interactions and systems to verify compliance with applicable laws, regulations, contractual obligations, internal policies and operational standards;
- **Security Purposes**: detecting security incidents, protecting against malicious, deceptive, fraudulent or illegal activity and prosecuting those responsible for that activity;
- **Debugging**: debugging to identify and repair errors that impair the intended functionality of our systems;
- **Short-term use**: temporary and transient processing necessary to operate, secure and maintain our Services, including processing required to complete transactions, authenticate users, prevent fraud, troubleshoot technical issues, maintain service continuity, and support your immediate interaction with our websites, applications and platforms;
- **Performing the Services**: in addition to the purposes described in the Global Privacy Notice, maintaining or servicing accounts, identifying and authenticating you, providing customer service, processing or fulfilling orders and transactions, verifying your information, processing payments, providing financing, providing advertising or marketing services, providing analytic services, or providing similar services;
- **Internal R&D**: undertaking internal research, testing, analytics and development activities to improve our products, services, technology, fraud prevention capabilities, compliance controls, security measures and customer experience; and
- **Quality Purposes**: undertaking activities to verify or maintain the quality or safety of the Services and to improve, upgrade or enhance the Services.

Categories of Third Parties Explained: in the 12 months prior to the effective date of the Notice, Convera may have shared your Personal Information with the following Categories of Third Parties:

- **Our affiliates and subsidiaries;**
- **Service providers**: relating to hosting and internet services, business and communication tools, Customer Relationship Management (CRM), document management, payment processes, identity verification, payments and fraud risk management, and marketing;
- **Our business partners**: who facilitate our payment transactions or provide specific Services you have requested;
- **Professional services organizations**: such as law firms and independent auditors;
- **Data analytics providers;**
- **Operating systems and platforms;**
- **Advertising and social networks**: advertising and social networks (who may combine your Personal Information with their own records, and records available from other sources for their own marketing purposes); and
- **Government entities**: government entities including law enforcement agencies;

U.S. State Privacy Rights

U.S. State residents may have certain rights relating to their personal information. Note that these rights only apply to Personal Information we process in our capacity as an entity that determines the purposes and means of processing (i.e., as a business or controller). If your relationship with us is through one of our business clients, you must submit your privacy rights request directly to the client with whom you have a primary relationship.

In general, you may have the following rights, subject to certain exceptions:

- **The right to opt-out of the Sale of Your Personal Information**

Some U.S. State Privacy Laws provide you with the right to opt out of the "sale" of your Personal Information. Convera does not sell Personal Information to third parties in exchange for money. However, because "sale," as used under these U.S. State Privacy Laws, is broadly interpreted to include the use of third-party advertising, marketing, and analytics cookies, and "sharing" to include disclosure of Personal Information for cross-context behavioral advertising purposes, we may be considered "selling" and "sharing" Personal Information simply because our Sites may use such cookies or similar technologies. This is the only use case where Convera may be considered to "sell" or "share" Personal Information under U.S. State Privacy Laws.

In light of the above, for the 12 months prior to the effective date of the Notice, Convera may have "sold" or "shared" the following categories of Personal Information:

- Identifiers: contact information, for example your name, email address and telephone number; and
- Internet and Other Electronic Network Activity Information: including the host from which you access the Internet, your IP address or device advertising ID, information about your device (such as device properties, settings, applications, storage and usage information), mobile application, browser and operating system software, social profile and network information, the date and time you access our websites and the address of the site from which you linked to our website when you visit us.

To exercise your right to opt-out, please use our cookie preferences center available at https://convera.com/compliance-legal/cookie-policy/ . You also have the right to opt-out of "sales" and "sharing" of your personal information using an opt-out preference signal. If our site detects that your browser or device is transmitting an opt-out preference signal, such as the "global privacy control"—or GPC— signal, we will opt that browser or device out of the use of cookies or other tools on our site that result in a "sale" or "sharing" of your Personal Information. If you come to our site from a different device or from a different browser on the same device, or if you clear your cookies, you will need to opt-out again, or use an opt-out preference signal, for that browser and/or device as well.

Convera does not sell or share Personal Information of individuals we know are under 16 years of age.

- **The right to opt-out of the processing of your Personal information for certain advertising purposes**

Some U.S. State Privacy Laws provide you with the right to opt out of the processing of your Personal Information for purposes of serving you advertisements that are relevant to you based on your activity across our services and other sites ("targeted advertising" or "cross-contextual behavioral advertising"), including the sharing of your Personal Information for these targeted advertising purposes. Convera may use services that help deliver interest-based ads to you, and our Sites may use third-party cookies or similar technologies that collect your Personal Information. You can exercise your right to opt-out via our Privacy Preference Centre or visit the Cookie Policy link in the footer of our Site. Please note that some transfers of your Personal Information may not be for purposes of targeted advertising, and certain exemptions may apply under applicable U.S. State Privacy Laws.

- **The right to limit use of Sensitive Personal Information**

  You have the right to ask us to limit our use of your Sensitive Personal Information to certain purposes. However, we do not engage in uses or disclosures of sensitive Personal Information that would trigger this right under the U.S. State Privacy laws.

- **Access, correct, opt-out, delete and appeal rights**

  - Right to Know/Access: You have the right to request a copy of the specific pieces of Personal Information we have collected about you, and certain information about our processing activities that may be available to you in this Privacy Notice. Please note that some State Privacy Laws may prohibit businesses from including certain elements of Sensitive Personal Information, such as payment card number, in their access reports, even if you have provided those data elements.
  - Right to Correct: You have the right to request we correct incorrect Personal Information. In certain circumstances we may also delete the contested Personal Information rather than correcting it if it does not negatively impact you or if you consent to deletion as an alternative to correction.
  - Right to Delete: You have the right to request we delete your Personal Information. If you request that we delete your Personal Information, we will do so except in those situations where our retention is permitted by the applicable U.S. State Privacy Laws (such as for fraud prevention or legal compliance, or where reasonably necessary to provide the services requested or for our internal business purposes). In these situations, we will retain your information in accordance with our records retention program and securely delete it at the end of the retention period.
  - Right to Opt-out: You have the right to opt-out of automated decisions that involve your Personal Information and have legal or similarly significant effects.
  - Right to Non-Discrimination: We will not discriminate against you in terms of price or service level for exercising any of your privacy rights.

You may exercise your rights, authorize another person to act on your behalf, or appeal a denial of a request by:

- emailing us at privacymatters@convera.com or contacting us as indicated on our website https://convera.com/
- submitting a request via the Convera Privacy webform
- mailing us a letter at: Convera USA, LLC, Privacy Office, 7979 E. Tufts Avenue, Suite 200, Denver, CO 80237, USA

Before responding to your request we must verify your identity. Please provide your full name, the email address you used to interact with us, and your address or phone number if you have provided this to us. We will take steps to verify your request by matching the information provided by you with the information we have in our records. In some cases, we may request additional information in order to verify your identity, or where necessary to process your request. If we are unable to verify your identity after a good faith attempt, we may deny the request and, if so, will explain the basis for the denial.

Convera cannot connect individual consumers to passive website visits, which may affect our ability to respond to certain requests. Convera has implemented the capability for the user to manage cookies on our websites and will only read or write cookies based on your preference level. When you visit our website, you will be presented with a banner instructing you how to manage your preferences.

You may also designate an authorized agent to make a Personal Information request on your behalf. If you choose to designate an agent, we may require the authorized agent to provide us with evidence of your written permission to make your request and may ask you to verify your own identity directly with us. For your security, we may deny a request from an agent that does not submit proof that they have been authorized by you to act on your behalf.

- **Additional disclosures for large businesses**

The CCPA requires certain businesses to compile and disclose information each year regarding their compliance with the CCPA for the previous twelve-month period. Convera does not qualify as a large data collector under CCPA.

- **Accessibility**

If you need this information in an alternative accessible format, you may contact us as indicated above.